VALUING THE PATIENT: PERSPECTIVE AND VOICE IN MODERN HEALTHCARE

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Executive Director

“ A STRONG PATIENTS’ VOICE TO DRIVE BETTER HEALTH IN EUROPE ”
Who the European Patients Forum are...

- EPF is the **leading voice** of patient organisations across Europe.

- Empowered through a membership network of EU and national patient organisations, we represent the interests of an estimated **150 million patients**.

- Our **stakeholder network** spans from European institutions to national, regional and local funders, providers, academics and industry partners.

- The EPF Secretariat is made up of **20 professionals** providing advocacy, communications, research and project management, governed by a Board of Patient Advocate representatives.
What we do...

Purpose

Empowering patients

Vision

Mission

Values

Providing inspiration and leadership to put the patient at the centre of healthcare in Europe

Ensure the patient voice is fully integrated into European health policy and practice

Independent, informed and evidenced

A world where health and social care is designed and delivered with and for patients
How we do it...
Where we do it...

Patient Emowerment

- Patient Perspective
- Influence
- Inform
- Patient Impact

- Patient Voice
- Best Practice
- Education & Training

“A STRONG PATIENTS’ VOICE TO DRIVE BETTER HEALTH IN EUROPE”
Healthcare Before Patient Power

“ A STRONG PATIENTS’ VOICE TO DRIVE BETTER HEALTH IN EUROPE ”
Healthcare Today

“ A STRONG PATIENTS’ VOICE TO DRIVE BETTER HEALTH IN EUROPE ”
Why Now?

- Legitimacy
- Value
- Complexity
- Leverage
Patient Perspective

Medical

Practical

Financial

Functional

A STRONG PATIENTS’ VOICE TO DRIVE BETTER HEALTH IN EUROPE
Patient Voice

Patient Voice

Literacy

Engagement

Information

Advocacy

“\textit{A STRONG PATIENTS’ VOICE TO DRIVE BETTER HEALTH IN EUROPE}”
Patient Value

- Context
- Insight
- Challenge
- Creativity
The Patient will see you Now

• Governance
• Management
• Scrutiny
• Assurance
• Research & Development
• Education & Training
Patient Engagement 2.0

Current:
- Unsupported
- Partial
- Piecemeal

Future:
- Comprehensive
- Systematic
- Resourced
Risks

- Inequalities
- Ethics
- Tokenism
Requirements

- Vision
- Permission
- Resource
1. Voice to Voices
2. Guided to Literate
3. Permissive Locations to Discursive Spaces
4. Off the shelf to Bespoke
5. Paternalism to Partnership
THANK YOU FOR YOUR ATTENTION!

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